

Evans, Robert L.  
P.O. Box 520  
Fort Klamath, OR 97626-0520  
(541) 381-2247

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July 9, 1998

Roger Harris, Controller  
Ann K. Brown, Special Projects Manager  
KOBI/KOTI-TV  
P.O. Box 1489  
Medford, OR 97501

CATV

Ref. Your Letter of June 29, 1998 re. NBC Signal from C-band Satellite vs. Local NBC Affiliate

Dr. Mr. Harris and Ms. Brown:

Our C-band satellite programming service is provided by HBO Direct. We don't have a contractual relationship with Netlink. Perhaps our 'Denver Five' stations are provided to HBO Direct from Netlink, we don't know.

Nevertheless, we do receive a NBC signal from the Denver affiliate via C-band. The reason we are willing to pay for this is because the signal you provide us on Channel 2 from Klamath Falls, OR, is unreliable, fuzzy, has 'ghosts', and lots of static - on both the video and the audio portions of your signal.

These deficiencies cause the signal to be un-watchable almost all of the time. For instance, your station was broadcasting the All Star baseball game on Tuesday night. Your signal ranged from 'poor' to 'un-watchable', cycling back and forth between the two pictures every 30 seconds, or so. Therefore, I was forced to watch it on the satellite.

This situation is very inconvenient. We are not able to see the advertisements and offers from the local businesses, the local public service announcements, the local news, or the local weather. We must rely on the local **Herald and News** newspaper to learn about these things. In addition, recently, our son was interviewed by your station as a member of the Chiloquin High School Brain Bowl team that won the Oregon State Brian Bowl title. Because your signal is so inadequate, we were not able to watch the broadcast, and had to ask a friend to video-tape it for us so that we could see him on TV.

In your letter, you asked us to describe our rooftop antenna equipment. Our antenna is not mounted on our roof. When we bought this home in 1992, the previous owner said that the signal was so bad, they were forced to install a telephone pole expressly for this purpose, and to locate the antenna at the very top of it. As a matter of fact, they had two antennas installed at the top, one pointing toward Klamath Falls, and the other one pointing toward Medford. The local signals from both of these antennas is lousy. As a result, they were forced to install the C-band, 12' dish to use on a day-to-day basis. We required it be included in the sale of the house.

As to why our reception is so bad, we can only guess. We live some 35 to 40 miles from Klamath Falls, but we don't know where your broadcast antenna is located, so we don't know how far it is to it. The fact that the signal we get is complicated by 'ghosts' indicated that we do not have line-of-sight access.

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The fact that the signal is so faint and fades in-and-out indicates that it is very weak by the time it gets to us.

If you were to increase the signal strength, relocate broadcast antenna so that we would have a line-of-sight 'view' of it, or, in some other manner, help us to receive a 'watchable' signal, we'd be very glad to eliminate the extra cost of the Denver Five from our satellite package, and watch the local NBC affiliate instead.

Sincerely,

RLE

Robert L. Evans

✓  
cc. Federal Communications Commission  
Complaints & Political Programming Branch  
2025 M Street, N.W., Room 8210  
Enforcement Division, Mass Media Bureau  
Washington, D.C. 20554

Congressman W. J. "Billy" Tauzin, Chairman  
Subcommittee on Telecommunications, Trade, & Consumer Protection  
2183 Rayburn House Office Building  
Washington, DC 20515

Congressman Robert F. (Bob) Smith, OR, Second Congressional District  
843 East Main, Suite 400  
Medford, OR 97504-7137

Senator Conrad Burns, Chairman  
Subcommittee on Communications  
Committee on Commerce, Science, and Transportation  
508 Dirksen Senate Office Bldg.  
Washington, DC 20510-6125

Senator Gordon H. Smith, OR  
Security Plaza  
1175 E. Main, Suite 2-D  
Medford, OR 97504

Senator Ron Wyden, OR  
The Federal Courthouse  
310 West 6th St. Room 118  
Medford, OR 97501



KOBI-NBC5

KOTI-NBC2

June 29, 1998

California Oregon

Broadcasting, Inc.

PO Box 1489

125 S. Fir

Medford, OR 97501

(541) 779-5555

(800) 821-8108

Sales Fax (541) 779-5564

News Fax (541) 779-5018

Mr. Robert Evans  
53131 St. Highway 62  
Fort Klamath, OR 97626

Dear Mr. Evans:

KOTI TV has been notified by Netlink that they deliver an NBC signal to you. NBC does not allow them to provide that signal if you can receive the local NBC affiliate with a working rooftop antenna.

We believe you can receive our signal on channel(s) 2 and will need to notify your satellite supplier that they must disconnect your NBC signal. If you find you are unable to receive your signal, please write to us describing the rooftop antenna equipment you use, your efforts to receive our signal, and anything you feel may interfere with reception. Please include a daytime and evening phone number. We ask that you respond, by mail or fax, within 2 weeks of this dated letter so that there is no unnecessary disruption of the NBC signal to your household.

Sincerely,

*R Harris*  
Roger Harris  
Controller *RH*  
KOBI/KOTI-TV

*A Brown*  
Ann K. Brown  
Special Projects Manager  
KOBI/KOTI-TV

RH/AB:bk

Established 1933, COBI  
owns:

KOBI-NBC5, Medford,  
with studios in Grants Pass  
and Coos Bay,

KOTI-NBC2, Klamath Falls;

KLSR TV FOX Eugene,  
Springfield, Corvallis;

KEVU TV, UPN Eugene; and

Crestview Cable TV, Oregon

Federal Communications Commission  
Complaints & Political Programming Branch  
2025 M Street, N.W., Room 8210  
Enforcement Division, Mass Media Bureau  
Washington, D.C. 20554  
1.611.484.4848

